



Medline sees cybercriminals increasingly targeting corporate payments in an effort to defraud business. These efforts are becoming more and more sophisticated each year. Medline wants to be proactive in our efforts to reduce the risk of fraud for both ourselves, our vendors, and our customers.

In an effort to protect our vendors and ourselves against cyber-enabled payment fraud, Medline Industries has engaged nsKnox Technologies - an independent Corporate Payment Security specialist to perform cyber-grade account validation for the company. nsKnox will now validate all new vendor accounts and existing account change verification.

- nsKnox is SOC 2 (AICPA) certified, meaning their processes have been validated to meet or exceed rigorous industry standards.
- Medline Industries has established a portal with nsKnox, to further assure the most secure information security possible.
- The nsKnox service is designed to verify and protect a vendor's account information in a way that can't be manipulated. Upon account validation a vendor specific Knox ID will be assigned to the vendor account combination.

To initiate the bank verification process, the vendor will need to complete the SPI form and additionally log in to the validation portal, using the link included on the SPI form to enter their banking information. Vendors must enter their banking information in two places, the SPI form and the portal. The SPI information is transferred to our payment system (SAP) and information gathered in the portal serves to validate the account.

If there is a change to the banking information a Zendesk ticket will still be generated and the vendor will also be required to enter their account information in the portal for validation. Vendors must enter their banking information in two places, the Zendesk form and the portal. The Zendesk information is transferred to our payment system (SAP) and information gathered in the portal serves to validate the account.

If the vendor banking information has previously been validated by nsKnox for another customer account, there is no need to enter information into the portal again, they can provide Medline with their Knox secure ID and we can verify the new account using the Knox ID and the information provided on our SPI.



# Appendix



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English

## Welcome to the nsknox Account Validation Service

Protecting payments against cyber-fraud

To prevent attempts by cyber criminals to divert funds, which were intended for you, to their fraudulent accounts, Medline has engaged nsknox to validate your bank account details.

### > Easy 2-Step Process

#### Step 1

Enter your company and account information



#### Step 2

Follow specific instructions to complete validation

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English

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## Registration

Enter your company details that you have provided to the payer

Company

Individual

Country

Company name

Tax ID type

Tax ID number

Company address

Company website (Optional)

Contact full name

+1  Phone number

Contact mail

[CONTINUE](#)

